

GRIDLESS

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Terms and Conditions / Parent Enrolment Agreement

These Terms and Conditions form a binding agreement between Gridless (“the Programme”) and the parent or legal guardian (“the Parent”) of the participating student (“the Participant”).

By enrolling a Participant in Gridless, the Parent confirms that they have read, understood, and agree to these Terms and Conditions.

1. Enrolment and Trial Session

1.1 Week 1 of the programme operates as a trial session. No payment is required prior to attendance at Week 1.

1.2 Following completion of the trial session, Parents will be invited to confirm whether the Participant wishes to continue.

1.3 A place in the remaining sessions is confirmed only upon receipt of full payment.

2. Fees and Payment

2.1 If the Parent wishes the Participant to continue beyond the trial session, full payment for the remaining programme must be made prior to the next scheduled session.

2.2 Payment must be received in cleared funds before attendance at Week 2.

2.3 Failure to make payment by the stated deadline may result in the Participant’s place being released.

2.4 Gridless reserves the right to adjust fees for future programmes. Any changes will not affect confirmed enrolments.

3. Refund Policy

3.1 Following confirmation of continued enrolment and receipt of payment, fees are non-refundable.

3.2 Gridless operates on a structured, team-based model. Participant numbers directly affect group dynamics, planning, and quality of delivery. For this reason, refunds are not granted due to withdrawal, scheduling conflicts, change of mind, or non-attendance.

3.3 Refunds may be considered only in exceptional and unforeseen circumstances at the sole discretion of Gridless. Any such decision does not create a precedent for future cases.

3.4 In the event that Gridless cancels a session or programme and is unable to provide a suitable alternative arrangement, a pro rata refund will be issued for the affected sessions.

4. Attendance and Commitment

4.1 The programme is designed as a continuous multi-week experience. Consistent attendance supports both individual development and team collaboration.

4.2 Parents are expected to inform Gridless in advance of any absence where possible.

4.3 Missed sessions cannot be transferred, credited, or refunded.

5. Behaviour and Conduct

5.1 Participants are expected to behave respectfully towards peers, facilitators, venue staff, and members of the public.

5.2 Gridless reserves the right to remove a Participant from the programme if behaviour significantly disrupts the learning environment or compromises the safety or wellbeing of others.

5.3 In such circumstances, fees will not be refunded.

6. Supervision and Safeguarding

6.1 Gridless maintains a Safeguarding and Child Protection Policy which is available to Parents.

6.2 The Programme Lead holds responsibility for safeguarding during session times.

6.3 Participants remain under the supervision of Gridless only during scheduled programme hours.

6.4 Parents are responsible for ensuring timely drop-off and collection unless written consent has been provided for independent travel (where age-appropriate).

7. Liability

7.1 Gridless will take reasonable care in the supervision and delivery of activities.

7.2 Gridless shall not be liable for any indirect or consequential loss.

7.3 Nothing in these Terms excludes liability for death or personal injury caused by negligence or any liability which cannot be excluded under English law.

8. Photography and Media

8.1 Photographs or recordings may be taken for internal documentation or promotional purposes only where written parental consent has been provided.

8.2 No images of Participants will be used without prior consent.

9. Data Protection

9.1 Personal information is collected and processed solely for programme administration and safeguarding purposes.

9.2 Gridless handles personal data in accordance with UK data protection legislation.

10. Changes to Programme

10.1 Gridless reserves the right to make reasonable adjustments to session content, venue, or scheduling where necessary.

10.2 Parents will be informed of any material changes in advance where possible.

11. Governing Law

11.1 This Agreement is governed by and construed in accordance with the laws of England and Wales.

11.2 Any disputes arising in connection with this Agreement shall be subject to the exclusive jurisdiction of the courts of England and Wales.

12. Copyright

12.1 No reproduction of materials

All materials, content, workshop formats, concepts, designs, and resources provided by Gridless Ltd (“Gridless”) are the intellectual property of Gridless and are protected under the Copyright, Designs and Patents Act 1988.

12.2 Restrictions on Use

Participants, schools, and third parties may not:

12.2.1 Reproduce, copy, or distribute any materials;

12.2.2 Adapt, modify, or create derivative works;

12.2.3 Use any part of the workshops, games, or formats for commercial purposes without prior written consent from Gridless.

12.3 Limited Licence

Gridless grants a non-exclusive, non-transferable licence to use materials solely for personal or educational purposes within the agreed session.

12.4 Brand Protection

The name “Gridless”, associated branding, and all related materials may not be used, reproduced, or imitated without prior written consent.